

## PROFILE



## SERVICES

- Residential Security
- Industrial Security
- Corporate Security
- Event Security
- Bouncer Security
- Personal Security Officer
- Housekeeping & Cleaning Services



## Why Choose us

We strive to enhance the wellbeing of the clients growth, business interests by maintaining a safe and secure environment to operate with peace of mind.



### PSARA LICENSE

Private Security Agency License

# Rapid Security Services Pvt Ltd

CIN:U74999DL2014PTC274771

[www.rapidsecuritypvtltd.in](http://www.rapidsecuritypvtltd.in)

# ABOUT US

Rapid Security Services Pvt Ltd. is a PSARA Licence Approved and an ISO 9001:2015 certified company which provides a wide range of security services like Residential Security, Industrial Security, Corporate Security, Housing Society Security, Schools, Colleges & Institutes Security, Hospitals & Hotels Security, Event Security Personal Security Officer, Bouncer Security, Escort Security, Ex-Servicemen Personnel Security, CCTV Installation & Operators, Facility Management Services, Housekeeping & Pantry Services etc.

Here we provide an integrated solution to our clients by combining Security, Housekeeping and Manpower Facility services under one roof and thereby enabling our clients to avoid multiple vendors and deal only with us for all such non-core task.

We are a legally compliant company licensed under Private Security Agencies (Regulation) Act, 2005 (PSARA) and an ISO9001:2015 certified company having been incorporated under the Companies Act, 2013. We are also registered and comply with Employee Provident Fund, Employee State Insurance Scheme, Labour Welfare Fund, Shops and Establishment and MSME etc.

## About Our Security Personnel

In pursuance to the provisions of PSARA 2005, we provide the most reliable and efficient security services to our clients because security is a highly sensitive issue and it must not be compromise in any way, therefore, we provide well trained security personnel who have clear knowledge about their basic duties, methods and procedures to handle the security emergencies, and deal with the police in emergency situations and very friendly with security watch and ward duties. Our team also includes ex-serviceman from the Indian Army, Air-force, BSF, CISF, ITBP and police personnel of the states/UT's so that our customer's safety and security can be secured with experienced security officers and personnel.

In order to provide efficient service to our clients, we regularly train our security staffs to keep them aware of the latest advancements globally so that security personnel can perform their duties more efficiently with the help of latest technologies

## Aim and Objective

The basic aim of our company is to keep client free from any security-related hazards so that they can concentrate on the business with an assurance that their premises are well protected by the highly trained team of security guards and supervisors. Therefore, besides security training, we also ensure that our security guards are given the soft skill training to deal directly with clients, maintain disciplines and do not indulge in any activity that endangers the security of the area or property under protection. Our services ensure that no unauthorized person comes within the premises of the area under the watch and all people who enters are checked properly.



## VISION

We strive to be the industry leader in security services that provides innovative and unique solutions.

## MISSION

We strive to enhance the wellbeing of the clients growth, business interests by maintaining a safe and secure environment to operate with peace of mind.

## CORE VALUES

Truth, Transparency, Integrity and Trust are the vital principles of the company. Our values shall not be compromised for convenience, trends or short-term economic gain. We are committed to create value for our clients, team members, employees and communities.



# Our Services

## Wide Range of Security Services

- Residential Security
- Industrial Security
- Corporate Security
- Housing Society Security
- Schools, Colleges & Institutes Security
- Hospitals & Hotels Security
- Event Security
- Personal Security Officer
- Bouncer Security
- Escort Security
- Ex-Servicemen Personnel Security
- CCTV Installation & Operators
- Facility Management Services
- Housekeeping & Pantry Services

## Sectors We Serve



Private Windows



## Residential Security

We are one of the leading service companies delivering security services for residential premises. Our security officers are skilled at adhering to stringent guidelines and procedures and carrying out their duties in a controlled way. The security guards we provide have undergone physical and metal merit checks and have been approved by the local police authorities. Our security officers are capable of effectively handling incidents like theft and break-ins and providing proper reporting of all security related activities. Through our Residential Security Services in India, we provide our clients with safety and security round the clock.



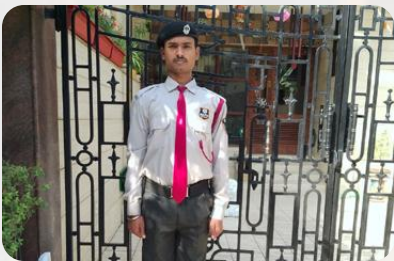
## Corporate Security

Your corporate security is our top priority at Rapid Security Services, the top Corporate Security company. Knowing that each corporate security officer underwent a meticulous, hand-picked selection procedure will make you feel secure. We think that paying a premium price result in premium personnel, which is why we offer our highly professional security personnel for clients' corporate needs. We exclusively choose the most qualified candidates for our elite crew of officers, and every employee is provided with comprehensive health insurance, paid time off, and promotion chances. All of our guards uniformed and behave in a more professional manner than those employed by other corporate security firms.



## Industrial Security Services

Our company is affiliated with top industrial businesses of all sizes and types as a prominent security guard provider for the industrial sector. We have established a speciality in offering our customers the best level of safety and security to protect their industrial properties. Our security service personnel are highly educated to safeguard your industrial sites against damage and theft and to maintain them secure round the clock. To provide the highest level of safety for our customers in the industrial sector, our security specialists are chosen and put through a highly standard training procedures. Thinking as a business owner, we carefully consider your demands in order to provide you with the finest security solutions to meet your industrial security requirements.



## Housing Society Security

We have been providing our clients with professional and experienced Security personnel Services for Residence, RWAs backed by sincere and responsible personnel. We have a staff of skilled individuals that are trained to manage any circumstance, so we can provide these services with the highest precision. Every visitor, any questionable behaviour, and a detailed log of everyday activities are all closely monitored by these guards. The security guards we provide have undergone physical and metal merit checks and have been approved by the local police authorities. Our security officers are also capable of effectively handling incidents like theft and break-ins and submitting a incident report.





## School/College/Institutes Security

Nowadays, Indian private and international schools or colleges are bringing their institutions in line with worldwide educational standards by implementing a wide range of technological advancements. However, many schools in India are also moving towards a way-out to implement a global security system. If you are also looking for the best **School Security Guard Services in Delhi-NCR** then Rapid security Services can offer you best services for your school, colleges and any other educational institutions.



## Hospital & Hotel Security

Security guards presently experience training explicitly with respect to security in healthcare and hospitality industry, we provide well trained and experienced security personnel's to our clients so that they can perform their duties efficiently at hospital and hospitality premises. Thus, it is essential to hire professional security guards to monitor the premises and keep them safe for all.



## Event Security

When it comes to **events security services**, here at **Rapid Security Services Pvt. Ltd.**, we take great pride in offering only the best security services for events and shows across India. With experienced PSARA licensed **security guards**, fully trained in handling all your **event security requirements**, you can trust the security professionals provided by us in ensuring that your event goes smoothly and securely. Organizing the events and shows have a number of problems regarding safely under control, including the number of persons involved, location of the venue's evacuation procedures in case of accidents, and custom designing your **security guards** relevant to your events and shows.



## Personal Security Officer

A Personal Security Officer whether armed or unarmed can be a great way to protect you and your business executives or your loved ones from any outside threats. With increasing day to day security threats, it is not unusual for businesses to be destroyed or for thieves to enter homes. **Personal Security Officer Services** are more than just guarding your home or business or your life. Personal Security Officer (PSO) Services also come under personal security services for VIPs or highly influential individual person as these PSOs are mostly hired by or for VIPs or highly influential.



## Bouncer Security

Rapid security services have experienced and professional bouncers for events and we specifically provide training for party, club and pub requirements. We make sure welfare and promise experienced and well-behaved bouncers for all types of needs of our clients. Bouncers can be employed according to the demand for event protection, club and pub security and much more for the safety and security of our clients.



## Escort Security

Escort security undertake tailoring specific security assignments for every possible security requirement whether for short- or long-term assignments, we provide you with professional escort security solutions when and where our clients require. Rapid Security escort services protect businesses and private executive clients including private citizens and dignitaries anywhere in India. Our existing national network of experienced and professional escort personnels will surely ensure the safety and security of our clients.



## Ex-Servicemen Personnel Security

We also provide ex-servicemen security personnel to our clients according to their needs. These security personnel are retired or VRS from Indian Army, Indian Air Force, Indian Navy, CISF, ITBP, BSF, NSG Commando etc. with or without arm licence as per the requirements of clients.



## CCTV Installation & Operators

We are engaged in supply and installation of premium quality CCTV Camera & Surveillance Systems for Home & Business Security with complete Installation & AMC Service at affordable price keeping in view all possible security perspectives. We also provide CCTV camera operators who are capable in monitoring all possible security activities and submitting regular reports of the same.





## Housekeeping Services

Our housekeeping services are a part of our services. We provide solutions for solving all types of housekeeping requirements of our clients backed by a trained manpower coupled with sophisticated equipment and also our housekeeping services are a way ahead of our competitors. Our housekeeping services includes:

Residential Housekeeping Services

Office Cleaning Services

Domestic Cleaning Services

Gardening

Pantry Services

Pest Control

Building Maintenance and many more



## Facility Management Services

We consider that customer's first impression occurs at front desk - the place where they receive their first taste of service. Our employees are cheerful, well groomed, and articulate with appropriate attire. We train host/hostess to warmly greet every customer who walks through the door where smile and eye contact are mandatory. No customer should have to stand around waiting to be acknowledged. Our staff possess time management discipline and understanding of hospitality operating systems and hotel service.

If you are looking for a security service company, Rapid Security Services Pvt Ltd. can meet your all security concerns. We promise to safeguard your property and family by providing the strongest and finest batch of well-trained security guards who will be at your service 24X7.



## Our Selection Process

Our utmost attention is given to the recruitment of our security personnel in accordance with stringent parameters laid down as a core policy of our company. This policy includes education, age, physical fitness and antecedents' verification. The recruitment department has been constituted so that recruitment of employees must comply with all standards like police verification, Education, Physical fitness and service records of each employee.

- Physically Fit Security Personnel are recruited
- Minimum Basic Qualification is 10<sup>th</sup> class passed
- Basic and advance training is provided by our experienced Security Officers
- Police Verification
- Previous Service Record Check if any
- Good Character

## Additional Selection Option for Client-

Keeping in view the various security needs of the clients, we also provide an additional selection option to our clients so that they can conduct the interview of the shortlisted security personnel and select the most suitable one for security services whom they feel meets their requirement and needs. Clients can take the security guards who can speak and understand the instruction in English and Hindi. Since our security guards are from the security background, they understand the responsibilities and proper way to execute their duties at their post. They are well versed in operations of metal detectors, fire fighting systems, can deal with police in case of emergency and calling on the mobile wireless set.

## Training

All Guarding Personnel deployed by Rapid Security Services undergo Security Training Course which imparts the necessary skills to perform their duties with great efficiency and productivity. The training process is ongoing and progressive throughout the employee's career to refresh and further develop their knowledge. We have well equipped classroom with facility such as projector, training equipment and sitting capacity of 40 persons. Our site specific training courses are designed after discussions with the client and assessing the training needs of the staff. The aim of these courses is to enhance the security skills of the security personnel and develop management skills in the supervisory and management staff.

## The training module covers:

**Basics:** Physical fitness training, duties, responsibilities and performance of guarding personnel, conduct in public, correct wearing of uniform, alertness, courtesy, obedience, mannerism, badges of rank in police and military force, right to private defence, filing FIR and benefit of PF, ESIC & LWF.

**Trade related:** Handling different type of security like reception, gate, store, factory, residence, hotel, mall, bank, ATM, cash in transit, etc., patrolling premises, search procedures, handing & taking over procedure, register maintenance & log book, handling of keys, handling CCTV, metal detector, breath analyser & other security instruments, examining identification papers and report writing for supervisor and above post.

**Emergency:** First aid, fire prevention & control, crisis response and disaster management.

## Pre & Post - Deployment Activities

### Pre - Deployment Activities

Before Rapid Security Group takes up any assignment, operation team visits the site for survey to analyse and understand the security needs of client's premises. Based on the survey report, a security setup for the premises is designed. A detailed set of instructions including charter of duties for security personnel, client's pain points and expectations from security staff, emergency procedures and other relevant details are drawn. This set of post & site Instructions are prepared in consultation with the client.

### Post Deployment Activities

#### Supervision, Rotation and Surprise Check

The security personnel are supervised by area officers and area managers who visit the sites regularly during day and night time for surprise checks. In addition, senior executives conduct surprise visits randomly. Apart from physical check and inspection, we have installed app on our guards mobile which empower us to monitor their movement remotely. Attendance of guards with time and location punch is also automated. Remote monitoring at the time of pandemic has given us edge to monitor our guards 24/7 without physically visiting the site. The rotation of security personnel is done preferably every twelve months or as per client's requirement. The staff is subject to transfer, as we do not encourage our staff to become familiar with employees or the union, which is in the interest of the security.

#### Customer Care Cell

Over and above regular checks, remote monitoring, night rounds and surprise checks, we have customer care cell that keeps in touch with our clients to get feedback on the services and resolves issues, if any.

## REGISTRATION

- ☒ PSARA LICENCE APPROVED
- ☒ GST Registration
- ☒ ISO9001:2015 Certified Company
- ☒ ESIC Registration
- ☒ EPFO Registration
- ☒ Shop & Establishment Registration









## Contact Us

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